## Appendix - Leicestershire Healthy Weight Strategy: Action Plan

D	elivery Theme 1: Promot	ing a Healthy Weight I	Environment											
#	Strategic Objective (Strategy)		Key Action(s)	Outcome(s)	Due Date	How will this action specifically reduce health inequalities?	Responsible	Accountable	Consulted (work with)	Informed (let know)	Action Update (Q1)	Action Update (Q2)	Action Update (Q3)	Action Update (Q4)
1	Strategic objective 1 – Improve the awareness and availability of healthy and sustainable food and drink in all sectors	Mapping of community healthy food projects in Leicestershire, including access and quality	Liaise with partners and other stakeholders to identify scope of healthy food projects	Written report, including recommendation s for action, for presentation to strategy group	Autumn 2022	This mapping exercise will identify how access to affordable healthy food can be widened	Gavin Fletcher, Sian Rigby	Environment Task & Finish Group	Foodbanks (independent and networked), Charnwood Food Poverty Group Regional Distribution Centre delivery network, Trussell Trust Mike Thompson, District & Borough Councils	Community Delivery Team	Action agreed by environment working group and responsible officers	Initial mapping complete. Currently 43 foodbanks in county, 6 social supermarkets, 5 Community Fridges, 1 community 'larder'. Trying to keep it up to date.  Next step is to explore how this information maps to the food plan. Liaise with food banks around how info can be disseminated (concerns over being overwhelmed if widely publicised; GDPR issues etc)	Mapping updated with new provision. Debt advice services, skills courses and warm spaces also added.  Work ongoing to explore feasibility of sharing access to the map, whether this can be public facing or is a tool to be used for onward referrals (e.g., from district councils)	Information exchanged with Community Delivery Team who have a monthly-updated list of all support services – including food provision from information from LACs & CRWs. This will help us be more confident that our information is as up to date as possible
2	Strategic objective 1 – Improve the awareness and availability of healthy and sustainable food and drink in all sectors	Explore the potential for developing planning policies around the number and location of new/proposed takeaways	<ul> <li>Explore current legislative landscape in this area, what are the limitations and what is the scope for change</li> <li>Identify local issues – where are potential problem areas, what can be done within existing legislation</li> </ul>	Written report, including recommendation s for action, for presentation to strategy group. Recommendation s will inform subsequent actions to progress development of policies	Spring 2023	This scoping exercise will identify what policies can be implemented within existing legislation to limit number and location of takeaway premises – part of this will include identification of 'food swamps' where action may be prioritised	Alison Gibson, Emma Knight, and Jenna Parton	Environment Task & Finish Group	Town and Country Planning Association (TCPA)	NW Leicestershire District Council	Action agreed by environment working group and responsible officers	2 meetings (AG/EK/JP) to scope what work is needed to provide the data and evidence base to support any policies. JP scoped other work nationally with other LAs and EK has started work around mapping locally. AG to feedback on Local Plan timeline.  Some delays due to slippage of local plan timetables; work on takeaways to be picked up from Sept 2022	This work has just recently commenced (slight delay from the Sept 2022 start). All known takeaways within the North West District have been mapped on GIS.  Next steps will map locations of schools and possibly shops together with local stats on obesity, physical activity levels, population growth, deprivation etc.  Work planned to review what can and cannot be achieved within the existing planning	Meeting to be arranged between Alison, Emma and Jenna to discuss the way forward and timetable for mapping locations of schools and possibly shops together with local stats on obesity, physical activity levels, population growth, deprivation etc  Work ongoing to review what can and cannot be achieved within the existing planning framework
3	Strategic objective 1 – Improve the awareness and availability of healthy and sustainable food and drink in all sectors	Mapping/summary of schemes that encourage healthier options in out-of-home food environments and their potential for local implementation	<ul> <li>Identify locations         where such schemes         have been         piloted/implemented</li> <li>Contact relevant         authorities to seek         information, including         evaluation if available</li> <li>Appraise         success/logistics/issues         and identify feasibility         of implementing similar         schemes locally</li> </ul>	Written report, including recommendation s for action, for presentation to strategy group. Recommendation s will inform subsequent actions to develop a scheme for Leicestershire	Autumn 2022	To widen access to healthy and affordable options in takeaway/restaurant settings	Jenna Parton	Environment Task & Finish Group	Local authorities with existing/previous schemes to be identified and consulted. Including Blackpool, Northamptonshire. Others to be identified	Environment T&F group. Extending to local food establishments/ representatives of as plans develop	Action agreed by environment working group and responsible officers	Contacted and had conversations with three other LAs on their scheme and opportunities for learning. Added details to table to be presented to group Autumn 2022.  To contact 2 more LAs and add info to report	framework  Had input from one more LA, rather than target of two-feedback is many schemes on hold over Covid and are just being relaunched/reviewed. Last authority to be contacted and meeting held in Q4 for written report to be finalised and established in Q4	Now reached full target of 5 LAs (with 1 part of a scheme used by over 10 other LAs). Report in tabular form now completed to present to group at Q4 meeting and gain agreement from group on next stepssummary presentation? What are key learning points needed?
4	Strategic objective 2 - Support settings to prevent obesity and increase healthy weight in adults, children, and families	Mapping of county/district councils (later expanding to include other employers) in meeting ambitions of the healthy weight strategy with a primary focus on ensuring access to and affordability of healthy food options as a well as active travel arrangements	To include appraisal of food quality in canteens, vending machines, catering, provision of equipment/facilities (e.g., fridges, microwaves) to allow staff to bring in their own food.  Identify areas of good practice and areas for improvement and make suggestions	Written report, including recommendation s for action, for presentation to strategy group. Recommendation s will identify areas for improvement that will inform subsequent actions	Ongoing	By ensuring access to healthy and affordable food is prioritised in workplaces, with county and district councils leading by example	Elliot Foster	Environment Task & Finish Group	Tim Brackenbury (TB)  – Executive Head Chief LCC	Leicestershire County Council catering staff	Action agreed by environment working group and responsible officers	Spoken to TB around barriers to providing healthy food options at LCC for staff.  Significant barriers identified to provision of health food options in LCC canteen including staffing, ensuring the canteen operates at profit and purchases being consumer led.  Next steps: to take barriers to strategy group to explore possible solutions. Begin mapping of food in vending machines and provision of equipment/facilities to allow food from home to be consumed	Microwaves – no directive to remove microwaves, but for local areas to have them installed they need to follow certain conditions from Property Services before permission is granted –  • Dept Director to approve  • OPS need to ensure it meets the correct electrical requirement and load within area.  • OPS need to ensure it will not impact aversely on the area's fire alarm heat detection  • Users need to keep the appliance clean and have a rota in place to do this, it is not the responsibility of the cleaning contractor (as they will charge to the additional cleaning).  • The Service area users will need to produce a risk assessment for the	Jenny Herrington (acting business partner – ways of working programme) is having conversations with new vending machine suppliers around improved options – keen to make them healthier also. Asked Zaheera Ayob about nutritionist support – awaiting response

5 Strategic objective 2 - Support settings to prevent obesity and increase healthy weight in adults, children, and families	Understand what guidance/support there is for provision of healthy food in colleges	Discussions with local sixth form colleges to understand existing provision and any support     Desktop research to identify relevant policies/guidance	Written report, including recommendation s for action, for presentation to strategy group. Recommendation s to identify gaps in guidance and suggested actions	Ongoing	To advocate provision of and access to healthy food options in educational settings	Abbie Brewin	Environment Task & Finish Group		Teen Health Service; FE providers	Action agreed by environment working group and responsible officers	Discussion with Melton Vale Sixth Form College identified there is a gap in supporting colleges in provision of healthy food. Commercial arrangements will determine food offer (i.e., food that sells). Wider issue around lack of health and wellbeing guidance for colleges. Ways to address this locally to be explored, including potentially developing a healthy colleges scheme	use of the equipment.  Vending machines – Still issues sourcing who looks after them. Been chased numerous times. Jenny Harrington (Business partner – ways of working, property services) meeting Nathan Brown (catering manager) Tue 15 <sup>th</sup> Nov and will provide update  Still exploring what a 'Healthy Colleges' offer could be/look like, and wider discussions are still to be had to understand if anything like this has been done previously. There is also an opportunity to link in with the new Teen Health 11-19 service so will bring them into discussions.  Next steps: understand 'history' of our support for FE (if any), and work with PH colleagues/Teen Health Service on next steps i.e., scoping, consultation.	Plan for Teen Health Service to extend to FE Colleges in the future (still finding their feet but will highlight this gap early to see if/how they can support)  Healthy Schools has historically always been for primary/secondary aged children, but Wales Healthy Schools have extended their offer to FE so I will find out more and see if it's possible to adopt a similar approach
Delivery Theme 2: Support # Strategic Objective		and maintain a healthy wei	ight Outcome(s)	Due Date	How will this action	Responsible	Accountable	Consulted (work with)	Informed (let know)	Action Update (Q1)	Action Update (Q2)	Action Update (Q3)	Action Update (Q4)
(Strategy)  6 Strategic objective 3 - Co-ordinate a healthy weight pathway which includes prevention, self-management, and weight management support	Ensure more emphasis is placed on children's services and in particular children with learning disabilities, malnourished and underweight children. Linking in with Children's Social Care Services. What the scope is with schools? Focus on primary and secondary including special schools?	To agree opportunities for malnourished and underweight children to be identified     Explore the role of school nurses     Explore the role of the National Child Measurement Programme	• Linking in with Tier 3 support	Ongoing	specifically reduce health inequalities?	Mala? Education effectiveness colleagues? Sham	Zaheera Ayob	Education Effectiveness	Head teachers	Action agreed by empowerment working group and responsible officers	0-11 HCP: Assessment for children aged 0-2 years Working practice in Leicestershire Partnership Trust is that if there is any drop at any age of more than 2 centiles concern about faltering growth should be considered Intervention/Treatment: Universal Plus package of care of 4 contacts inc. Healthy weight, nutrition, and physical advice. Growth monitoring. Step up/down process Refer to GP if child is above 98 BMI centile, for assessment of co- morbidities. Referral to Paediatric dietetics should be made where weight has increased or decreased by 2 centiles or more. Referrals can be made in SystmOne Teen Health 11-19: New service. Still developing Currently looking at interventions/ packages of support that could be offered via the new service. Abbie's work: underweight children identified by NCMP. Working with schools to understand what the issues are and what support could be made available. Ongoing. LACs roles need further exploration. System level (LLR) working group to understand pathways of support	NCMP begins in January all letters sent out to schools. Will include a rollout to all schools as pre-covid. Measurements carried out in Jan. For those id as O/W or U/W will have a QR code. Will be a more targeted approach this time. Sham to pick up and look at how we increase f/up or have support in place for those families that need it.  - EE- Lisa Turland, Sham to speak to Lisa and understand what they have in place currently for children with vulnerabilities etc. Sham to update further once she has met with Lisa.  Abbie Brewin/ HI team will be looking at doing some	Sham and Zaheera have had a meeting with EE Head Teacher's and have discussed NCMP and further scoping of collaborative engagement to increase the uptake of NCMP referrals into County and the promotion of HEHA T2 weight management service.  We will be promoting via the headteachers newsletter and they were interested in having a webinar of the services provided by WMS for all staff.
7 Strategic objective 3 - Co-ordinate a healthy weight pathway which includes prevention, self-	<ul> <li>Collate local insight from the physical activity and weight management service around</li> </ul>	<ul> <li>Develop an insight document with key learnings and recommendations</li> <li>Utilise to shape website/social</li> </ul>	Utilise local implementation insight to compliment national guidance	Jan 23	Promotion and delivery of messaging/services in a way which is tailored to local communities	Jo Spokes	Zaheera Ayob	Public survey	HW implementation Group, Leicestershire County Council Public Health	Action agreed by empowerment working group and responsible officers	Resident's survey closed to the public on Sunday 24 <sup>th</sup> July. Active Together will be starting the data cleansing process and once done, they will be looking to produce a	Initial analysis of results has taken place with a headline summary for LLR available at: <a href="www.active-together.org/researchandevidence/physical-activity-">www.active-together.org/researchandevidence/physical-activity-</a>	The results of the Physical Activity Wellbeing Survey have been analysed [access headline report at: https://www.active-together.org/researchande

8	management, and weight management support  Strategic objective 3 - Co-ordinate a healthy weight pathway which includes prevention, selfmanagement, and weight management support		media/resources/prom otion etc.  • Utilise to shape website/social media/resources/prom otion etc.  • Use local insight services informed by information collated  • Do a survey  • Use the survey to develop document  • Use that document to inform social media  • Scoping work done to help bridge the gaps  • Website to provide clarity on different service offers and contact/referral info into different tiered services  • Speak to DP regarding the FCP streamlining and access for GPs	<ul> <li>Written insight document</li> <li>Services shaped by insight</li> <li>Linking in with cancer/ diabetes champions</li> <li>Raising awareness and cross-referral pathways to be established</li> <li>Theseus - System that</li> </ul>	April 23	Promotion and delivery of messaging/services in a way which is tailored to local communities	Becky Hartlett	Zaheera Ayob	LLR ICB, Leicestershire County Council Public Health, First Contact Plus, T3 Weight Management Services	T2 and T3 services Public Health	<ul> <li>Scoping work         completed with the         streamlining that         offers. Launch         including a website         linking in all services         in June 2022</li> <li>More work required         on the community         champion roles</li> </ul>	data analysis tool that will help to interpret the data from a series of tables and charts and filter this down in different ways. Active Together will also be producing summary reports that focuses on the findings across our key target audiences  A meeting took place on 13.7.22 involving Cyber Media & Sharon Rose, CCG where the integration solution was showcased. A number of operational & funding issues will need to be addressed. A further meeting to be planned in	and-wellbeing-resident- survey-2022-headline- summary-for-llr  Question 42 asks about changes to lifestyle that residents want to make in the next 12 months — losing weight and eating more healthily are in the top two.  Data analysis spreadsheet is being developed to allow partners to cut the data e.g., breakdown to areas, demographics etc. In addition, qualitative analysis of open questions is being undertaken  Had approval for WMS T3 from April onwards this service will be rolled out. David Webb leading on this. Community Champions- City's Diabetes Centre- No of faith leaders and community champions trained. Incorporating into governance processes. Will be working on the	vidence/physical-activity- and-wellbeing-residents- survey-2022-summary- report ].  A specific infographic has been created related to healthy weight [see document for details:  Leicestershire resident survey weigh  Opportunity to apply COM-B theory of behaviour change to outreach messaging linking both healthy weight and physical activity <waiting update=""></waiting>
		Prevention Programme offer and the need for collaboration between primary care and T2 services • Streamlining the First Contact Plus offer and making it easier to access for GPs. Less convoluted systems	<ul> <li>DP to keep us updated with progress and look at next steps. This will be fed back to ZA who will update this group on progress</li> <li>Look at how referrals are being made to and from T2 into T3 services - pilot for Tier 3 programme is underway with business case to be approved soon. This is work being led by Leicester Diabetes Centre. A conversation needs to be had between the different Tiered weight management services to discuss what each service offers and how referrals between services will take place. Key conversations on what the eligibility criteria is between each service pathway. This will also need to be made clear and communicated to all referring partners</li> </ul>	First contact plus are using are currently in talks with the CCG to integrate the systems between System1 and Theseus. Debbie Preston is liaising with Sharon Rose from the CCG									prevention agenda	75
Del	very theme 3: Prioritise Strategic Objective		gh systems leadership Key Action(s)	Outcome(s)	Due Date	How will this action	Responsible	Accountable	Consulted (work with)	Informed (let know)	Action Update (Q1)	Action Update (Q2)	Action Update (Q3)	Action Update (Q4)
9	(Strategy)  Strategic Objective	Advocate and	Engage and work with	Making every	June 2023	specifically reduce health inequalities?  Increased training coverage	Melissa	Hollie	Local district	MECC County	Action agreed by	This action is ongoing as	LLR Training Hub due to	This will be ongoing as
9	4 - Develop workforces that are confident and competent having a conversation about and	embed Healthy	<ul> <li>Engage and work with partners to identify current mandatory training requirements and opportunities to include HCS within training programmes</li> <li>Understand the training requirements of staff in order to provide the relevant training offer</li> </ul>	contact count plus (MECC+)/HCS embedded within mandatory training requirements across the system, including anchor in e.g., UHL, LPT, PCNs, Local Authorities	June 2023	increased training coverage across the system helps to improve the level of confidence and competence people have to engage in healthy conversations around healthy weight as well as addressing those wider determinants of health. Increasing knowledge and competence on referral/signposting routes	Maiden	Hutchinson	<ul> <li>Local district         councils, Clinical         Commissioning         Groups (Integrated         Care Systems),         Primary Care         Networks</li> <li>Social prescribing         link workers, healthy         weight coaches,         Social Prescribing         Link Workers,         midwifes, health         visitors, health care         assistants,         dieticians/         nutritionist,         pharmacists</li> </ul>	steering group	Action agreed by systems leadership working group and responsible officers	This action is ongoing as partners are engaged through the MECC+ programme/HCS training	imbed MECC/HCS training into mandatory training programmes for new starters (potential engagement with new registrars and imbedding into associated mandatory training).  LLR academy will be delivering quarterly open MECC training sessions for health and social care staff	MECC across LLR is embedded. Trained up a further 14 trainers in November and another train the trainer scheduled for March

10	Strategic Objective 4 - Develop workforces that are confident and competent having a conversation about and promoting healthy weight	implement	<ul> <li>Co-produce, with identified health professionals, relevant bespoke resources that will be used as part of having a healthy conversation</li> <li>Position resources on MECC+ website ensuring accessibility for all</li> </ul>	Creation of bespoke healthy weight MECC+/HCS resources	June 2023	Provide the skills and confidence to a range of health professionals supporting them to engage in a wide range of, including with those facing health inequalities, healthy conversations about healthy weight	Melissa Maiden/ Ibrahim Elias/Emily Rodbourne	Hollie Hutchinson		MECC County Steering group and HCS trainers	Action agreed by systems leadership working group and responsible officers	Video supporting midwives on having a healthy conversation regarding weight in pregnancy (pre & post) is complete. Next steps will include consideration of creation of further bespoke materials	MECC website was reviewed to ensure healthy weight pathways are clearly signposted. Further meetings due with Ibrahim in the city to discuss production of bespoke resources	This is ongoing and will be linked to the covid vaccination site resources currently being developed. Those resources will link more to the core20plus5 work, however, looking to widen to our wider health and wellbeing i.e., weight management/healthy weight
11	Strategic Objective 5 - Working with partners and stakeholders to support the development of a whole systems approach to healthy weight	with partners to understand the key activities/services delivered as part of the weight management service system with an aim to highlight gaps in service and seek opportunities for greater collaboration/impr oved efficiency. This action will begin with post pregnancy provision before moving onto other aspects of healthy weight services	Focussed on post- pregnancy provision -  • Engage and work with partners to identify current provision across the weight management system  • Create a mapping document that captures provision/services of partners within the weight management system  • Review mapping document to identify gaps/effective practice • Develop series of next steps based on outcomes of work to be included on future systems leadership action plans	pregnancy provision - • Creation of mapping document • Series of next steps to be added to future action plan	2023	Identify gaps in service areas and highlight potential need to develop appropriate services for those not accessing/facing health inequalities	Gavin Fletcher/Sha m Mahmood/E mily Rodbourne		LCC Weight Management Service, NHS Leicester CCG (CYP Maternity Services), LCC Children and Family Wellbeing Service	To be confirmed – discussion at the next working group meeting	Pre-action meeting took place on 08/03 with LCC staff. During this action was agreed. An initial meeting with LCC staff and partners including representative from CCG took place on 16 <sup>th</sup> May and next steps are being taken	Working group has met twice – mapping template sent out to understand current provision and referral pathways	Francesca is connecting with Rabina Ayaz (NHS), Etain McDermott (Leicester City Council) and Zaheera Ayob in order to check whether any information is missing from the map, and to make sure that the new Tier 3 service pilot starting in April is included. We will then bring the small working group together to see where the gaps are	Mapping of post pregnancy provision is almost complete. A finalised document will be created and then reviewed to identify any gaps. Once this is complete, the next part of system mapping will commence
12	Strategic Objective 5 - Working with partners and stakeholders to support the development of a whole systems approach to healthy weight	common approach to embedding considerations	<ul> <li>Scope opportunities for influencing across the system, place, and neighbourhood</li> <li>Agree a set of priorities/aspirations with associated evidence-based interventions that focus on positive food solutions, which can be consistently applied and implemented</li> </ul>	<ul> <li>Evidence gathered from a scoping activity</li> <li>Creation of a set of agreed priorities/aspir ations and interventions</li> <li>Series of next steps to be added to future action plan</li> </ul>	May 2023	Ensure that a consistent evidence-based approach is used in response to opportunities across the county, influencing work streams that have potential to impact on health outcomes and health inequality within the populations (Core 20 Plus), such as strategic planning and growth	Jenna Parton/Emily Rodbourne	Jenna Parton	Planning policy officers' group, Good Food Leicestershire group	Local authorities	Action agreed by systems leadership working group and responsible officers	Scope breadth of opportunity with HIAP Officer to report back to systems leadership action subgroup October 2022	<ul> <li>Focusing on a step-by-step approach around embedding health considerations within planning processes and documents. Initial work started on Neighbourhood Plans – we have created a set statement in terms of what PH want to see across a range of factors. This could be adapted per location to add in healthy weight considerations in key priority areas.</li> <li>Next (current) stage is working with Planners on a district-by-district basis – working with districts, TCPA, Planning Officers Forum and Strategic Planning Group to gather and assess best practice, recommendations and develop aspirations (actively working with Blaby, Oadby and Wigston and NWL on practically embedding these as part of pilot work, to then be disseminated throughout the county) embedded within Local Plans throughout the county.</li> <li>Active Together are looking to develop a county design recommendations guide – idea to be shaped and progressed through Healthy Placemaking Forum.</li> <li>Next stage: once work done around Strategic work on Local Plans is to embed health in master planning and health impact assessments (HIA)</li> </ul>	<ul> <li>Working with planners on a locality basis: NWL have started some mapping of current takeaway locations.</li> <li>Active together, County design recommendations guide: First meeting on this with Planners in Jan 23 and will be further developed this year.</li> <li>Master planning and HIA: Current County discussions occurring on what the HIA trigger will be – numerical/PH need based etc.</li> </ul>

										on planning applications.
Strategic Objective 5 - Working with partners and stakeholders to support the development of a whole systems approach to healthy weight	Reduce the number of inappropriate referrals to NHS digital weight management service (DWMS) and improve awareness of alternative local services that might be more suitable e.g., tier 2 service	<ul> <li>Improve knowledge of referral criteria to DMWS e.g., review of referral form, awareness of</li> <li>Improve system understanding of local tier 2 weight management service</li> </ul>	<ul> <li>Reduction in inappropriate referrals made and higher uptake amongst patients when referred to the correct service.</li> <li>Increased system wide knowledge of correct pathways.</li> </ul>	March 2023	<ul> <li>Providing clinicians with current information will increase confidence / competence when referring, to increase referral rates.</li> <li>Equal access to weight management programmes for those identified.</li> <li>Increased uptake for patients wishing to be referred, by reducing returned referrals.</li> </ul>	Charlotte Dickens	Steve McCue	<ul> <li>Integration &amp; Transformation colleagues</li> <li>Programme Leads</li> <li>Social Prescribers</li> <li>PCNs</li> <li>Practice Managers</li> <li>LHIS</li> </ul>	TBC - discussion at the next working group meeting.	<ul> <li>SNOMED codes have been revisited to ensure correct pathway and payments.</li> <li>Templates used will be checked to ensure accuracy and possibility to adjust to show referral criteria.</li> <li>Present at the primary care webinar to raise awareness and also include in the primary care newsletter.</li> <li>To create flow chart to be used in settings to reflect criteria, referral pathways and other</li> </ul>
14 Strategic Objective 5 - Working with partners and stakeholders to support the development of a whole systems approach to healthy weight	Enhance weight management offer provided by primary care networks (PCNs) that have identified weight management as a priority within their direct enhance service (DES) plans	<ul> <li>Identify PCNs that have prioritised weight management</li> <li>Understand their plans for improving weight management</li> <li>Identify areas of work within plans where value could be added</li> </ul>	<ul> <li>Evidence of activity to understand plans of PCNs to support improved weight management</li> <li>Creation of a plan to support PCN delivery</li> </ul>	March 2023	<ul> <li>PCN plans targeted identified areas of need within their patient demographics</li> <li>Areas for learning to be shared across LLR once feedback and evaluation received</li> <li>Processes in place to identify patient cohorts and increase referral and uptake figures</li> </ul>	Charlotte Dickens	Steve McCue	<ul> <li>I &amp; T Managers</li> <li>Enhanced access panel</li> <li>PCN Managers</li> <li>CDs</li> <li>Practice Managers</li> </ul>	TBC - discussion at the next working group meeting.	more suitable services.  The PCN plans have now been in place for 12 months  Formal evaluation needs to take place before areas of improvement / supportive working can be identified  Comms are being sent to PCN Managers and CDs by the 3 <sup>rd</sup> Feb 2023.

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